



Who is Prime Time?

Prime Time Manufacturing was started in 2009 by industry veterans with over 100 years of experience in the RV industry.

We are a subsidiary of Forest River Inc. the largest producer of Recreational Vehicles in the World! Forest River Inc. is a Division of Berkshire/ Hathaway- one of the most financially stable Corporations in the world.

What does that mean for you?

1. Forest River provides us with unmatched purchasing power, ensuring you are getting the best value for your money when you buy a Prime Time RV.
2. We are financially stable. When you buy a Prime Time RV you can rest assured that we are going to be here for the long haul to back every product that we produce!
3. While we are a subsidiary of Forest River Inc. and benefit from the large purchasing power that it provides, we are an independently ran Company. We have our own customer service, parts, and warranty. Making sure that our customers are treated as a part of the Prime Time family, is what we do every day!

Why should I buy a Prime Time RV?

We know that every customer wants “Peace of Mind” when making a purchase as important as a new RV. So we have gone the extra mile in our quality checks and procedures. We have a number of testing and inspection practices that NO ONE else in the industry performs, on a daily basis.

1. **65 Point Secondary Pre-Delivery Inspection:** We perform not one, but 2 PDI’s, on every unit, every day! Our competitors typically perform secondary testing on 10-15% of units produced on a given day.
2. **Seek-A-Leak Pressure Test:** We perform both a low pressure test of 25lbs per square inch, and a high pressure test of over 75lbs per square inch. This process gives us instant feedback on even a small leak, allowing us to fix a leak before it ever leaves our Campus.
3. **Rain Tunnel Testing:** At Prime Time we subject our RV’s to a state of the art rain bay testing facility. We force 300 Gallons of water per minute through 184 horizontal and vertical spray nozzles, to subject the Camper to Extreme conditions. The amount of water directed at the Camper is equivalent to 24 inches of rain per hour.
4. **Pex Water Lines and Oetiker Clamp Fittings:** Pex water lines and Oetiker clamp fittings, give us the confidence to offer a 25 year no leak guarantee! The Plastic fittings that much of the industry uses can easily come loose from road vibration. Oetiker clamp ring fittings will stay tight, and save you the headache of leaking pipes.
5. **Seal Tech Air Pressure Test:** We pressurize each unit and apply a detergent solution around all seals, seams, windows, and slide rooms. If there is even a pinhole size leak, we will find it and repair it, before it leaves our Campus.
6. **Executive Quality Audits:** Our Management team performs daily Audits, both on-line and post production. We constantly monitor the quality of production to insure that we are building the Best Quality products in the market today!

What if I have a problem with my RV?

While we go above and beyond to insure that your RV is problem free when you take delivery, we want to make sure that our Prime Time customers have “Peace of Mind” while traveling away from home.

Every Prime Time RV comes with 1 FREE year of Coach-Net

We've teamed up with the largest RV emergency roadside assistance company in the country to give you immediate access to fast, dependable service when and where you need it. Add to that a toll-free warranty and service appointment assistance, plus a technical assistance hotline and you have the security of full-time support at your fingertips wherever the open road leads you.

WITH THIS PROGRAM, PRIME TIME RV OWNERS RECEIVE:

EMERGENCY ROADSIDE ASSISTANCE – Simply show your Prime Time Manufacturing Emergency Roadside Assistance card for payment of covered benefits with no out-of-pocket expense throughout the U.S. and Canada. (Includes one additional family car!) Free jump-starts, tire changes, fuel delivery and lock out service.

SERVICE ASSISTANCE – With over 6,800 qualified service agencies throughout North America, a simple phone call gives you expert directions on where the closest qualified service agency is located.

NATIONWIDE SERVICE APPOINTMENT ASSISTANCE – A “no-hassle” way of arranging a service appointment when and where you travel. An appointment is made for you at a convenient time and directions are given.

MOBILE MECHANIC – A mobile mechanic will be dispatched to the site of your mechanically disabled vehicle. Labor charges and parts are not covered.

\$2000 TRIP INTERRUPTION REIMBURSEMENT – Getting in an accident while traveling in your RV means you're stuck. Items such as car rental, meals, lodging, and even plane tickets home can be covered.

24-HOUR TOLL-FREE EMERGENCY MESSAGE SERVICE – Stay in touch with family and friends with no cost emergency message service

CUSTOM TRIP ROUTING AND FULL COLOR MAPS – Make your next trip more enjoyable with these easy to follow maps, travel tips, places to see and much more.

What Has Prime Time Achieved?

Here at Prime Time we feel very fortunate to not only be the fastest growing RV Manufacturer in North America! But we are also honored to be the ONLY Manufacturer to receive the coveted DSI Quality Circle Award for every brand we build, since their inception!

DSI Quality Circle Award Winner—2010, 2011, 2012, and 2013!

The DSI Quality Circle Award is the highest honor that a manufacturer can receive! The award is determined by votes from Dealers all across North America. Dealers evaluate Manufacturer's on the eight criteria listed below. Knowing that Prime Time is held in such high regard by our dealer partners should give you the ultimate "Peace of Mind" when making your next RV purchase.

- Sales support
- Sales territory
- Vehicle design
- Vehicle reliability/quality
- Competitive price/value
- Parts support
- Dealership warranty support
- Overall dealer communications

A Sincere Thank you, from all of us at Prime Time!

We know that you have a lot choices to consider when making a RV purchase, and we appreciate you considering making a Prime Time Brand your next home away from home. We are confident that you, along with the nearly 10,000 current Prime Time customers, will be Happy with your purchase!

